



returning home

Austin Case Discovers Temple is Her True Home

Becoming an alumni was not easy for Austin Case, senior admissions counselor at Temple's Welcome Center. When she graduated from the university with her degree in Tourism and Hospitality in 2010, Case was afraid of having to leave Temple, yet excited to start a new chapter in her life.

Prior to graduating, Case had first applied for a position with the Philadelphia Eagles. At the end of the interview process, it came down to just her and another woman who had more experience in the sports sector.

Case didn't get the job.

"That was kind of a turning point for me because from that point on, I had graduated and there I was without a job," Case says. "So, I pretty much had to apply to whatever I could."

Determined to make it in the real world, Case applied for and was then hired at the Barnes Foundation as their events coordinator and at the University of Pennsylvania. Both experiences, she says, greatly influenced her life and helped her to realize that working in higher education was what she really wanted to do.

After working in the services department at UPenn for about two years, Case realized that Temple was where she still belonged.

"Having gone to Temple and being an undergraduate there, I think I relate a little bit more to the students versus the students at UPenn," Case says. "Plus, I knew so much about Temple and I am much more passionate about it and it just seemed like it would be a better fit."

Case has worked as an admissions counselor at Temple's Welcome Center since January 2013. She is in charge of reading applications, giving information sessions to prospective families and overseeing the admission department's digital communications.

One of Case's biggest reasons for choosing to work at Temple over another institution is because she believes in Temple's mission.

"I think that we provide an exceptional education for a low cost compared to the other local universities. We offer so much more in terms of allowing our students to gain real life experience," Case says. "I think at a lot of other universities, their students aren't as immersed in real life experiences like internships and working in the field, and I think that Temple offers students that."

While at Temple, Case was a sister in Phi Sigma Sigma, a member of the Society of Professional Journalists, and the Hospitality Sales and Marketing Association International. She also met her fiancée, an accounting major who now works at one of "the big fours" in Philadelphia.

"Meeting him kind of changed my whole college experience because he was two years older, so I was able to see what he did through Fox," Case says.

Case is currently working towards her Master's degree at the Fox School of Business.

Austin says that she loves being able to tell students about her experiences at Temple, especially her experience studying abroad.

"Temple allows us to make mistakes and change our mind because I think that at other schools it's taboo to change your major and not know what you want right from the start, but, here at Temple, I think you are encouraged to explore," Case says.

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